

DOCKET NO: 5244-0130-2

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF :  
TETSURO MOTOYAMA, ET AL. : EXAMINER: NGUYEN, Q.  
SERIAL NO: 09/575,710 :  
FILED: JULY 25, 2000 : GROUP ART UNIT: 2141  
FOR: METHOD AND SYSTEM FOR :  
DIAGNOSING, COLLECTING  
INFORMATION AND SERVICING A  
REMOTE SYSTEM

AMENDMENT UNDER 37 C.F.R. § 1.114

COMMISSIONER FOR PATENTS  
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Decision of the Board of Patent Appeals and Interferences dated  
October 31, 2007, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims that begins on page  
2 of this paper.

**Remarks** begin on page 11 of this paper.